

S F A N E R O L I

Saint Cézaire sur Siagne, January 15th, 2024

LATEST DEVELOPMENTS

Dear customer,

Since last summer we have been warning our clients that criminals have abusively registered the domain of our company **NEROLI FRANCE sas** using a misspelling scheme.

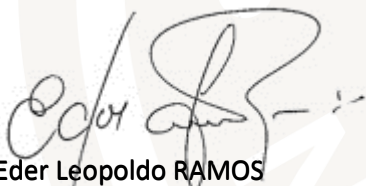
- Our domain is written in French: groupe-neroli.com
- Their registration spells “group” without the final “e”, as group-neroli.com

Furthermore, in their phishing attempts, these criminals may present themselves using our employees’ names – your usual contacts, asking you to pay our bills to a new bank account, situated outside of France. We ask you to be extremely cautious when responding to such requests by systematically verifying email sender spelling.

In light of this situation, we are currently taking special measures to make banking transactions more secure by adhering to a certified process. This means that if our bank details were to change, you would be approached by your usual NEROLI FRANCE Area Sales Manager who personally will inform you on how to proceed. Please disregard any other means of payment proposed by potential hackers.

We deeply regret these situations and are still looking into legal measures to block or retrieve this fraudulent domain. Nevertheless, rest assured that our IT system is secure and that these phishing attempts do not impact our ability to supply you.

Thank you for your continued support, trust, and cooperation.



Eder Leopoldo RAMOS
General Manager